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BOTOX FOR HYPERHIDROSIS

Botox used for hyperhidrosis is a medication that will have to be ordered from a specialty pharmacy (your insurance will most likely require you to use a specific specialty pharmacy).

Items to be aware of:

- Obtaining Botox can be a lengthy process and will require you to communicate many times with the specialty pharmacy.
- The process starts with the Prior Authorization specialist requesting prior approval for the procedure/Botox from your insurance/pharmacy benefit manager.
- Once approval is obtained, the Prior Authorization specialist will send a prescription to your specialty pharmacy, inform you of which specialty pharmacy is being used, and will provide you with a contact number.
- The specialty pharmacy will have to verify coverage and benefits - this may take up to 2 weeks depending on the specialty pharmacy. *The process can be accelerated by you contacting them as soon as possible.*
- Once coverage and benefits have been confirmed, the specialty pharmacy will contact you to discuss if there is a charge for the Botox (dependent upon your specific insurance coverage), obtain payment (if required), and get your verbal authorization to deliver the Botox to Davie Dermatology.
- The specialty pharmacy should contact the Prior Authorization specialist to schedule delivery. *An appointment for your treatment will not be made until Davie Dermatology receives the Botox.*
- Your Botox will have a prescription label with your name on the label. It will be stored in a locked freezer until you arrive for your appointment.

Key items to be aware of:

- It will be the patient's responsibility to contact their specialty pharmacy and expedite the process of getting the Botox shipped to Davie Dermatology.
- The Prior Authorization specialist will contact the patient when the prescription is sent to the specialty pharmacy, then once more in 2-3 weeks if the specialty pharmacy has not contacted the Prior Authorization specialist regarding shipment of the Botox.
- Please make sure your voicemail is set to receive messages and that your mailbox is not full so a message can be left for you. The specialty pharmacy will only try to contact you 1-2 times.